

HOW DOES THE WORLDWIDE DENTAL EMERGENCY ASSISTANCE SCHEME WORK?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
 - emergency call-outs
 - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24-hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.



DENTISTS

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Dr Richard Brown BDS GDC 103302
Dr Laura Matthews BDS GDC 290834
Dr Lee Abrahams BSc BDS MFDS RCSEd GDC 261863
Dr Hannah Smyth BDS GDC 296908

HYGIENIST/ THERAPIST

Holly Knight BDH GDC 246039
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CONTACT

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OPENING HOURS

Monday - Thursday 8am - 5pm
Friday 8am - 4pm

EMERGENCIES

0117 973 7444
Away from home helpline:
(UK) 0808 169 8117
(Abroad) +44 1691 887 955

WHAT HAPPENS IN AN EMERGENCY?

You will have access to a 24-hour, 365 day worldwide dental emergency helpline.

ANY QUESTIONS?

If you have any questions about our plans, please contact our reception team who will be happy to provide further information and guidance.



THE DENTAL SURGERY



CLIFTON DENTAL PLANS

CLIFTON DENTAL PLANS

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry. To ensure we maintain the high standards our patients have come to expect it is becoming increasingly important for us to accurately match the number and the needs of our patients to the resources we have available.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be paid for by a convenient Direct Debit. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



YOUR BENEFITS

- all your preventive dental care is included
- payment by convenient monthly Direct Debit, allowing you to budget
- guaranteed registration with the practice and continuing access to your dentist
- early identification of dental problems to prevent pain, discomfort and inconvenience
- appointment times to suit you whenever possible
- discount on treatment fees
- priority booking in the event of a dental emergency
- access to a 24-hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

Terms within this brochure are subject to change without notice.

WHO ARE OUR PLANS FOR?

Our plans are designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is taken care of.

HOW DO YOU JOIN A PLAN?

After your new patient consultation or routine exam paid for privately you will be recommended which plan level suits your needs. Then all you have to do is call our reception team on 01179 737444, one of us will start off your registration form online and email it over to you. You then complete the form with the Direct Debit mandate and authorisation form for DPAS.

Please note the commencement date is on the top right hand side of the online form. If you have any questions, please do not hesitate to contact us.

In addition to your first monthly payment, a one-off registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

Dental plan membership is a long term commitment to maintain your dental health, If you choose to leave the plan for any reason you can do so by simply giving us one month's notice. However if this is within the first 6 months of joining you will be invoiced for any surgery time used and discounts received.

WHAT DO OUR PLANS INCLUDE?	Basic Plan Children 0-16 years	Basic Plan Students in full time education	Basic Plan Adults	Basic Plan Plus Adults	Hygiene Plan Adults
Oral health examination	2	2	2	2	2
Hygiene visits as clinically necessary	0	1	0	2	4
Small routine x-rays	✓	✓	✓	✓	✓
10% on treatment fees (excluding Ortho, Implants and cosmetic treatments)	✓	✓	✓	✓	✓
Oral hygiene & prevention advice	✓	✓	✓	✓	✓
10% discount on sports mouth guards	✓	✓	✓	✓	✓
Emergency appointments (excluding treatment fees)	✓	✓	✓	✓	✓
Eligibility to request assistance from the Worldwide dental emergency assistance scheme (see over leaf)	✓	✓	✓	✓	✓
MONTHLY FEE	£6.40	£20.25	£12.79	£29.58	£45.57

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

Treatment not included in these plans can be paid for separately. Your dentist can advise you which option best suits your needs.